

Date ..... City .....  
Name and Surname .....  
e-mail: .....  
Phone: .....

Grupa Beautica  
ul. Milionowa 25/27  
93-192 Łódź

Order number: .....

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### FILLING A COMPLAINT

You can make a complaint about the purchased product within 2 years from the date of sale, when you find that it is damaged, incomplete, defective or not as described. If you make a complaint referring to the warranty, please observe the deadline indicated in the warranty card. To make a complaint, please fill in the table below, and then send the application, product (s) together with a copy of the proof of purchase and warranty card to the address in the upper right corner.

Product name	Description of complaint

In case that there is no possibility to repair or replace the product, please send money back to a bank account

Bank Account number: .....

.....  
Clear customer signature

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**Do you have any questions? Need help?** For more on Complaints goods please contact  
[www.SPN.pl/FAQ](http://www.SPN.pl/FAQ), email: [shop@spn.pl](mailto:shop@spn.pl) or phone number +48 533 506 053

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PROFESSIONAL

